

The Beauty Pawlor Client Info

Your Name: _____ Spouse's Name: _____

Address _____

Ph#: _____ Work #: _____ Cell#: _____

Email: _____

Emergency Contact: _____ ph#: _____

Pets Name: _____ Breed: _____ Sex: Male / Female

Age: _____ Weight: _____ Spayed/Neutered: Y / N

Temperment: _____ Birthdate: _____ Crate Trained? Y / N

Fleas/Ticks?: _____ Do you use a preventative (like Frontline?): _____

Is your Pet regularly Groomed?: _____ When was your pet's last visit to the Groomer?: _____

What kind of at-home maintenance do you do?: _____

Does Your Pet Have Any Medical Issues? If Yes, Please Describe: _____

List Any Allergies: _____

Any Aggression, Fear, Anxiety Issues or Biting History?: _____

Other Issues we should be aware of?: _____

Vet's Name: _____ ph #: _____

Is Your Pet Up To Date on Vaccinations? Y / N Including Rabies? Y / N Year Administered: _____

Recommended by: _____

FOR OFFICE NOTES: _____

(this area to be filled out by The Beauty Pawlor Staff)



If your pet's coat is matted, skin irritations, infections or abrasions may be uncovered beneath the matted hair. This can be caused by the prolonged pulling of the skin by the matted hair and/or the moisture and bacteria trapped in the matted coat. The Beauty Pawlor, llc and its groomers cannot be held responsible for what may be uncovered on a matted dog. All precautions will be taken to ensure your pet is as comfortable as possible during the potentially dangerous procedure of matt removal. **If you have questions please ask, we are always here to help advise you on how to best maintain your pets skin and coat.**

SIGNED BY: _____ DATE: _____

PLEASE READ & SIGN

THE BEAUTY PAWLR POLICIES

In order to provide the excellent service that has become synonymous with The Beauty Pawlor, we ask that you please familiarize yourself with the following salon policies. This will allow for a smooth-running schedule so we can continue to provide the high-quality, one-on-one service you have come to expect.

CANCELLATIONS: Please give at least 48 hours prior notice if you must cancel your appointment. Last minute cancellations (less than 24 hours notice) **will incur a \$35 fee.**

LATENESS: If you are running late, please call as soon as possible to let us know. If you are running more than 30 minutes late, you may have to reschedule. We will try our best to accommodate you.

NO SHOWS: If you do not show for your appointment (without notice), **you will be billed for the full groom** and will have to pay in advance to secure future appointments.

MAINTENANCE SCHEDULES: Proper maintenance is necessary to keep your pet looking & feeling his/her best. We will help you decide a time schedule for your pet's grooming maintenance (usually every 4-8 weeks). If you exceed this time frame an **additional fees may be assessed** to cover the extra time it will take to return your pet's coat to the desired condition (due to knotting, excessive shedding & undercoat removal, etc.).

PET PICK-UP: When you drop your dog off at the salon, you will be given an approximate time for pick up (Average 2-3 hours). We will call you about 30 minutes before your dog is finished and ready to be picked up. If you do not pick up your dog on time, a pet-sitting fee of: **\$10.00 per half hour** will be incurred unless prior arrangements have been made with us.

DEMATTING: If your dog becomes severely matted, he/she will probably have to be shaved. Even for tolerant dogs, dematting large or sensitive areas is excruciatingly painful and potentially dangerous. It is in your pet's best interest to be shaved and comfortable, the hair will grow back sooner than you think. We will also help you learn how to properly brush and maintain your dog's coat so you can avoid another shaving session in the future.

AGGRESSIVE PETS: If your pet shows signs of extreme aggression, the session will be terminated. For some a mild tranquilizer (as prescribed by your vet) may be appropriate until they learn to trust and accept grooming. All necessary steps are taken here to keep your pet calm & relaxed. Some animals have had bad past grooming experiences, or no experience at all, and they will need some time to learn to trust their groomer. In cases such as these, we recommend breaking the sessions down into smaller, more tolerable sessions - with the ultimate goal of building up to a full session. Additional fees will be incurred.

SKUNKED DOGS: We DO NOT treat skunked dogs at the Pawlor. In the event your pet gets sprayed, please feel free to call me for advice.

FLEAS & TICKS: If you notice your fur-kid has fleas, **please call immediately** so we can make arrangements to get you in ASAP. For a heavy infestation we may request that you apply topical flea/tick product (like Frontline) after your pet's grooming session. We usually **do not** promote chemical-based flea & tick products, but in the case of an infestation they are the most effective. After successful extermination of the parasites, I will help you maintain your flea-free lifestyle naturally!

When a flea infestation occurs - the home environment (your home, their bedding, your yard, your car etc.) must be treated to kill any of the fleas, flea eggs and larvae that remain. Please be sure to treat the dog & the environment to successfully rid your home & pet of fleas. Keep your pet on a regular grooming schedule. A clean, well-groomed pet is the best way to keep the flea problem at bay.

CATS: Cat grooming is currently offered.

SIGNED BY:

DATE:

Please sign above to acknowledge that you have read and understand our policies, Thank you so much.